

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:46/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Padmavati,
Eedepalli,
Near District Court,
Machilipatnam,
Krishna -Dist

Complainant

AND

1. AE/O/Machilipatnam D-2-north.
2. ADE/Machilipatnam
3. DE/Machilipatnam

Respondents

ORDER

1. Complainant filed a petition in this Forum for delay in releasing of domestic service.
2. Respondent No. 1 ,2 and 3 in thier joint submission stated that the lineman of D2- Eedepalli inspected the complainant premises and as the service was located at a distance more than 30 metres the meter was returned to the office. After 2 days the complaint came to the office asking for new service. On 09.04.2018 estimate was created and got sanctioned but the complainant did not come forward to pay the estimation cost.
3. The complainant when contacted by the Forum secretary on 07.06.2018 at 11:20 A.M agreed to pay the estimate cost within 2 to 3 days and also accepted to close the complaint.
4. The complainant is hereby advised to pay the necessary estimation charges for releasing of her domestic service. The respondents also directed to release to the complainant service duly following the procedures in vogue. Accordingly the case is disposed in favour of the complainant.

C.G.No:46/2018-19/Vijayawada Circle

DISPATCHED
DATE 20/6/18

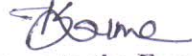
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If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/ Chairperson
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Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor,

Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.